

## **TERMS AND CONDITIONS**

### **Brochure / Flyer Accuracy and Local Conditions**

The descriptions of hotel accommodation and land arrangement in the flyers, itineraries and any other marketing materials have been compiled based on current information available at the time of printing.

However, if we are advised of any renovation work, or unforeseen changes to the information shown within this brochure, we will endeavour to advise passengers prior to departure.

Although every effort has been made to ensure all the information in this brochure is correct, unforeseen changes may occur. Please reconfirm all information with Connexus Travel Limited travel consultant at the time of booking

### **Hotel Accommodation, Optional Tours, Optional Transfers, and Optional Excursion Tours.**

Please note that full payment is required at least 7 working days\* before departure. During high seasons, full payment is required 7 working days\* after a booking is confirmed .

### **Special Requests**

Please note that special requests such as a baby cot, room location or type, a particular facility at a hotel, a particular view etc. are not guaranteed and can be offered on a request-basis only and are subject to availability at the time of hotel check in. Connexus Travel Limited will not be responsible if the requests cannot be satisfied or confirmed.

### **Entry Requirements**

It is your responsibility to ensure that you comply with all the visa and health requirements of the country or countries that you intend to visit. Connexus Travel Limited cannot be held liable for any illness, delays or costs resulting from your failure to meet these requirements.

### **Liabilities Exemption and Disclaimer**

It is expressly declared that Connexus Travel Limited and/or the Travel Agent and/or the Tour Operator act as agents for the owners or contractors providing the means of transportation or other services used during the course of the tour.

All tickets issued for such means of transportation or other services are subject to the terms and conditions under which such services are offered or provided. The tour participants shall be deemed to have consented to such terms and conditions upon acceptance of the tickets.

Connexus Travel Limited, the Travel Agent and the Tour Operator shall not be or become liable or responsible in any way for any loss, damage, injury, accident, delay, changes in schedule, hotel overbooking or other inconveniences to the tour participant or to the property or personal effects of such tour participant.

**Force Majeure**

Connexus Travel Limited has the sole and absolute discretion to cancel or shorten the duration of any tour in the event of Act of God, war, riot, civil commotion, acts of terrorism, compliance with any law or government order, rule, regulation or direction, accident, flood or storm, strikes, hostilities, accident or other circumstances beyond the control of Connexus Travel Limited which render it necessary in its reasonable opinion that such steps be taken.

Connexus Travel Limited shall be relieved of all liabilities and obligations resulting from force majeure events mentioned above and shall not be obliged to refund any amount paid by the tour participants or any unused portions of the tour to the tour participants in such circumstances.